

FOUNDATIONAL REQUIREMENTS
FOR QUALITY HEALTH SERVICES



KEY ACTIVITES AT EACH LEVEL

NATIONAL	<ul style="list-style-type: none">Establish national commitment to improve qualityDevelop national strategic direction on qualitySelect and prioritize a set of quality interventionsDevelop a pragmatic quality measurement frameworkDevelop operational and resourcing plan with key stakeholders
DISTRICT	<ul style="list-style-type: none">Align district commitment to national quality goals and prioritiesDevelop district quality structures and operational plan, and where they already exist, update district quality operational plans based on learning from health facilities and emerging national strategic direction on qualityOrient health facilities to district- and national-level quality goals and prioritiesRespond to facility needs in reaching selected aims and ensure functioning support systems for quality health servicesMaintain engagement with the national level on quality health servicesAdapt quality interventions to district-level contexts
FACILITY	<ul style="list-style-type: none">Commit to district aims and identify clear facility improvement aim(s)Establish, organize and support multidisciplinary QI teams – prepare for actionConduct situational analysis/baseline assessment to identify gapsAdopt standards of careIdentify QI activities – develop action planImplement QI action planUndertake continuous measurement of outcomesFocus on continuous improvement – sustain improvements and refine action plans

GUIDING PRINCIPLES

