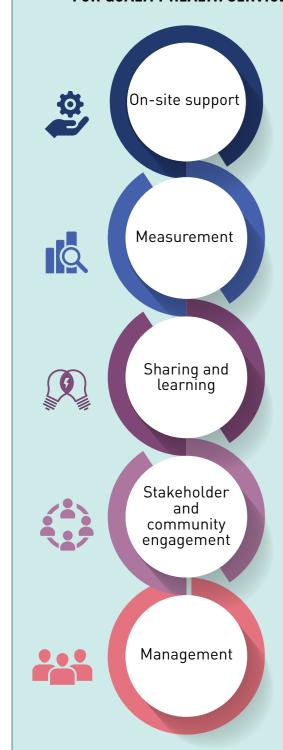
FOUNDATIONAL REQUIREMENTS FOR QUALITY HEALTH SERVICES



KEY ACTIVITES AT EACH LEVEL

NATIONAL Establish national commitment to improve quality Develop national strategic direction on quality Select and prioritize a set of quality interventions Develop a pragmatic quality measurement framework Develop operational and resourcing plan with key stakeholders Align district commitment to national quality goals and priorities **DISTRICT** Develop district quality structures and operational plan, and where they already exist, update district quality operational plans based on learning from health facilities and emerging national strategic direction on quality Orient health facilities to district- and national-level quality goals and priorities Respond to facility needs in reaching selected aims and ensure functioning support systems for quality health services Maintain engagement with the national level on quality health services Adapt quality interventions to district-level contexts Commit to district aims and identify clear facility improvement aim(s) **FACILITY** Establish, organize and support multidisciplinary QI teams – prepare for action Conduct situational analysis/baseline assessment to identify gaps

Adopt standards of care

Implement QI action plan

Identify QI activities – develop action plan

Undertake continuous measurement of outcomes

Focus on continuous improvement – sustain improvements and refine action plans

